



## Donation Acceptance Guidelines

*Thank you for your donation of good, usable items in working condition.*

The Rescue Mission offers a **FREE residential pick-up** service for furniture and/or other large items that are hard to transport (mattresses, box springs, appliances, exercise equipment, bicycles, etc.). Contact us at **540-343-7227** to schedule a pick-up.

*Per state guidelines and/or due to limited resources, we cannot accept everything you may wish to donate.*

If you require bulk pick-up for items that are refused please call **Roanoke City** at **540-853-2000** or **Roanoke County** at **540-387-6999**.

**For Questions and Concerns  
Call 540-343-7227**

### THE FOLLOWING IS A GENERAL CHECKLIST OF ITEMS WE **CANNOT** ACCEPT:

- **PER STATE LAW:** Any items that need extensive cleaning or have rips, tears, cuts, stains, mold, mildew, infestation, broken or missing parts, discoloration, animal or tobacco odors, or rust – on interior or exterior
- Any items that need repair to work properly
- Anything determined by driver to be of excess weight or safety hazard to the driver or helper
- We cannot remove doors from hinges or disassemble items to fit stairways or exits or pack the donations for the donor.

### **FURNITURE & OUTDOOR CATEGORY:**

- Furniture with major parts missing
- Water beds or water mattresses
- Hospital or automatic beds
- Bunk beds or Captain's beds
- Sleeper sofas
- Pianos or organs
- Pool, Ping-pong or Foosball tables
- Console stereo systems, console televisions
- Swing sets, outdoor play equipment
- Cribs, Car Seats, Booster Seats, high chairs, etc.
- Large desks – 3' x 5' or larger
- Armoires (TV)
- Entertainment Centers (put together style)

### **APPLIANCE & ELECTRONIC CATEGORY:**

- Gas appliances
- "Drop-in" or "Built-in" Appliances
- Freezers (uprights or large chest)
- Computers, copiers & printers (unless laser)
- Flat screen monitors less than 17" wide
- TV's unless flat screen TV's (with flat backs)

### **HOUSEHOLD & CONSTRUCTION MATERIALS:**

- Encyclopedias, Magazines, pamphlets, literature
- Doors, windows, or screens
- Kitchen cabinets
- Countertops
- Toilets & Sinks
- Cassette's & VHS's
- Kerosene or gas heaters
- Venetian blinds
- Unframed mirrors or glass of any size
- Lumber & Building supplies
- Combustible materials or their containers, including propane, fuel tanks, gas grill tanks, gas cans
- Paint, gardening chemicals, batteries or other hazardous materials
- Firearms
- Alcoholic substances or medicines
- Yard Sale leftovers