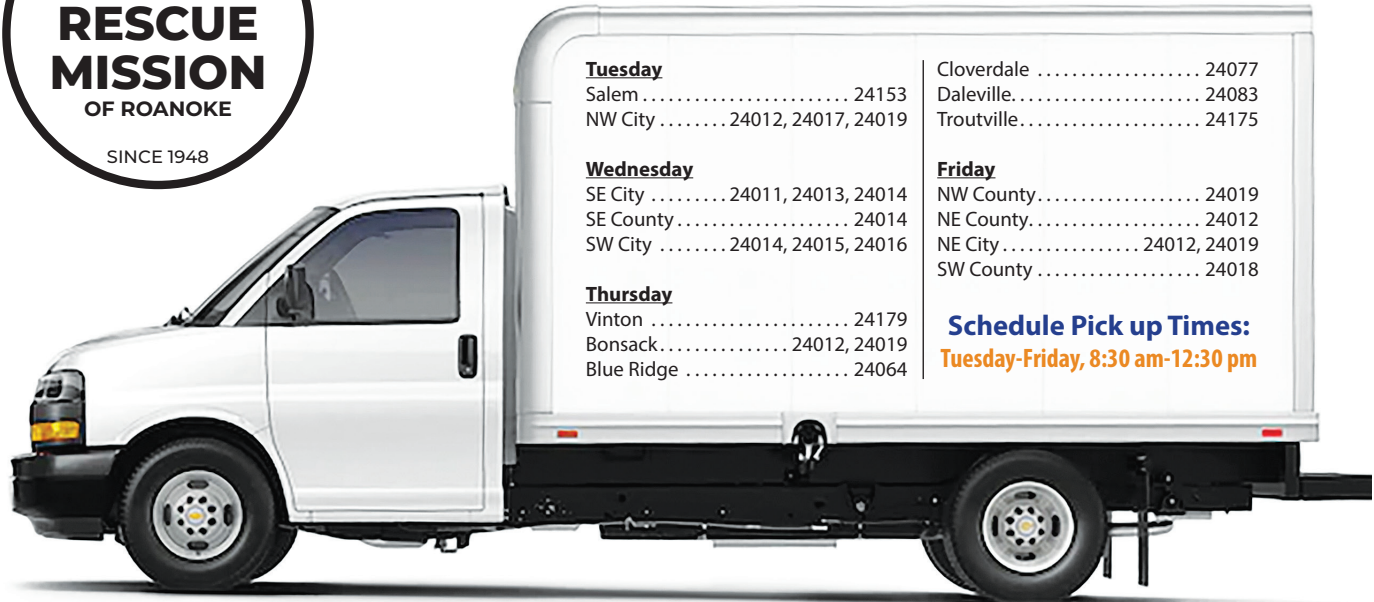




# Residential Pickup



*Items must be staged on porch, in garage or outside covered.*

Call us to schedule a pick-up: **540.343.7227**



# Donation Acceptance Guidelines

## The following is a general checklist of items we **CANNOT** accept:

- **PER STATE LAW:** Any items that need extensive cleaning or have rips, tears, cuts, stains, mold, mildew, infestation, broken or missing parts, discoloration, animal or tobacco odors, or rust – on interior or exterior
- Any items that need repair to work properly
- Anything determined by driver to be of excess weight or safety hazard to the driver or helper
- We cannot remove doors from hinges or disassemble items to fit stairways or exits or pack the donations for the donor.

## Items we cannot accept

- Hospital, Water or Bunk Beds
- Sleeper sofas
- Pianos or organs
- Pool, Ping-pong or Foosball tables
- Console stereo systems, console televisions
- Swing sets, outdoor play equipment
- Cribs, Car Seats, Booster Seats, high chairs, etc.
- Large desks – 3' x 5' or larger
- Armoires (TV)
- Entertainment Centers (put together style)
- Gas or "drop-in" appliances
- Freezers (uprights or large chest)
- Computers, copiers & printers (unless laser)
- Flat screen monitors less than 17" wide
- TV's unless flat screen TV's (with flat backs)
- Doors, windows, or screens
- Kitchen cabinets or countertops
- Toilets & Sinks
- Cassette's & VHS's
- Kerosene or gas heaters
- Unframed mirrors or glass of any size
- Lumber & Building supplies
- Combustible materials or their containers, including propane, fuel tanks, gas grill tanks, gas cans
- Paint, gardening chemicals, batteries or other hazardous materials
- Firearms
- Alcoholic substances or medicines